

Banner 8 Client Meeting – 4/1/2010

Attendees: Alex Garcia, Mrinal Virnave, Mike Zimmerman, Jesus Hernandez, Bruce Schaa, Kim Montoya, Shawna Arroyo, Sujey Aguilar, Joaquin Gonzalez, Gary Black, Kathy Montoya, Lorraine Ortega, Minerva Galaz, Kim Eiland, Abdulmalik Al-Gahmi, Jennifer Gabel, Olga Conter, Missy Giacomelli, Pam Jeffries, Laura Ramirez

- Last meeting for Banner 8 – *Thank you to everyone!*

- Open Issues – Alex
 - Kim – found bugs; have a work-around for 3 minor ones
 - One is a known defect from 7.3/7.4 – broken in 8.2 (sequence number gets taken off) may need a script written for this
 - Telephone numbers may be having issues
 - This was not discovered in UBN8 since it was ok until roll out/in
 - Enrollment Verifications may have issues – need to click in another field to take care of this
 - There may be issues with addresses in HR/AR, but not really via SPAIDEN
 - GRE load ran successfully
 - HR – Timesheets issue
 - Wont’ know until April 9th, in another 2 weeks, if there are issues until done with heavy processing. May need technical support available
 - Need to retest the special characters afterwards
 - Gary – we’re good; just waiting on the 8.4 upgrade for one issue that they saw
 - Running Month End tonight, will know better after this runs
 - Maybe have issues with E-Print
 - Olga – no issues
 - Kathy – no issues
 - Missy – no issues

- Banner Instances
 - PBAN, DBAN, DBN8, UBN8 has development issues, but working – Banner 8
 - Clients may test in UBN8 as AppWorx is connected
 - PBAN7, UBAN, TRN7 – are all Banner7 instances. PBAN7 does not have GURJOBS available
 - Clarify when we will replace UBAN7 with Banner8; start sometime next week, but we will notify Clients
 - Q: (Abdulmalik) Is there a Banner7 instance available? A: (Mrinal) Yes, only PBAN7 and it’s a query-only instance; no INB, SSB, and won’t be available for a long time

- Upcoming Upgrades – Laura
 - Sent email to uno_reports of upgrades that are coming up; tentatively scheduled
 - AR changes are in this upgrade
 - Upgrades included are Student, General, and HR
 - Q: (Abdulmalik) Are we going to need the patches to be reapplied that were applied before? A: (Mrinal/Jesus) Clients will need to test everything again. Per Jesus, the patches will state if this was fixed in a different version of the patch
 - Major upgrades will include all the minor patches
 - ODS 8.1 does work with Banner 8.3 per Olga
 - If you apply the 8.3 upgrade, it does not erase the 8.2 upgrade
 - Abdulmalik has concerns with the EPAF patch that was applied and wondered if previous patches were overridden

- Training/Consortium – Pam
 - Have monies left over for training until end of June (\$20,000 shared with UNM)
 - Asked Clients if there is a need for training in the future
 - Any need, not just Banner8, for training
 - Send Pam an email about your needs
 - No hardware and travel expenses allowed
 - Olga is asking for training on ODS 8.2 upgrade coming up
 - Services must be received by the end of June
 - Address clean up is what Mike would like to have the consortium monies used for (returned mail is a big, money issue for us)

- Banner8 Listserves – Alex
 - Q: (Alex) Should we keep them up and running, get rid of them, do you get faster service?
 - A: (Abdulmalik) Keep for about 2 weeks until all the small bugs are fixed
 - A: (Mrinal) Keep until the end of May, until grading is done
 - Please note that these listserves only encompass Banner related requests and not everything else

- Exit Interviews – Alex
 - Emails went out to schedule these meetings
 - It is an assessment to help us with our next project(s)
 - Would like to get feedback on ways to improve
 - One meeting already done with great feedback from them
 - Participants can talk about anything and the questionnaire has already been sent

- Please fill out the questions in addition to the interview
- A compilation of all responses will be posted on the website
- Participants may submit via email or bring with you to the interview

- Banner8 Party – Shawna
 - A formal invitation to be sent out by Shaun or Shawna
 - Tentatively scheduled for April 30th from 3-5pm at the NMSU Golf Course
 - It will be joined with other ICT functions like Asprey and Happy Customer Awards

- Closing Remarks – Jesus
 - *Thank you to al the Clients for testing and the EIS group for all their hard work*
 - Mrinal was happy to report to UNM that we were Live
 - UNM is currently having problems with AppWorx as they did not upgrade AppWorx to UC4