Banner 8 Client Meeting – 4/1/2010

Attendees: Alex Garcia, Mrinal Virnave, Mike Zimmerman, Jesus Hernandez, Bruce Schaa, Kim Montoya, Shawna Arroyo, Sujey Aguilar, Joaquin Gonzalez, Gary Black, Kathy Montoya, Lorraine Ortega, Minerva Galaz, Kim Eiland, Abdulmalik Al-Gahmi, Jennifer Gabel, Olga Conter, Missy Giocomelli, Pam Jeffries, Laura Ramirez

- Last meeting for Banner 8 – Thank you to everyone!

- Open Issues – Alex
  - Kim – found bugs; have a work-around for 3 minor ones
  - One is a known defect from 7.3/7.4 – broken in 8.2 (sequence number gets taken off) may need a script written for this
  - Telephone numbers may be having issues
  - This was not discovered in UBN8 since it was ok until roll out/in
  - Enrollment Verifications may have issues – need to click in another field to take care of this
  - There may be issues with addresses in HR/AR, but not really via SPAIDEN
  - GRE load ran successfully
  - HR – Timesheets issue
    - Wont’ know until April 9th, in another 2 weeks, if there are issues until done with heavy processing. May need technical support available
    - Need to retest the special characters afterwards
  - Gary – we’re good; just waiting on the 8.4 upgrade for one issue that they saw
    - Running Month End tonight, will know better after this runs
    - Maybe have issues with E-Print
  - Olga – no issues
  - Kathy – no issues
  - Missy – no issues

- Banner Instances
  - PBAN, DBAN, DBN8, UBN8 has development issues, but working – Banner 8
  - Clients may test in UBN8 as AppWorx is connected
  - PBAN7, UBAN, TRN7 – are all Banner7 instances. PBAN7 does not have GURJOBS available
  - Clarify when we will replace UBAN7 with Banner8; start sometime next week, but we will notify Clients
  - Q: (Abdulmalik) Is there a Banner7 instance available? A: (Mrinal) Yes, only PBAN7 and it’s a query-only instance; no INB, SSB, and won’t be available for a long time
• Upcoming Upgrades – Laura
  o Sent email to uno_reports of upgrades that are coming up; tentatively scheduled
  o AR changes are in this upgrade
  o Upgrades included are Student, General, and HR
  o Q: (Abdulmalik) Are we going to need the patches to be reapplied that were applied before? A: (Mrinal/Jesus) Clients will need to test everything again. Per Jesus, the patches will state if this was fixed in a different version of the patch
  o Major upgrades will include all the minor patches
  o ODS 8.1 does work with Banner 8.3 per Olga
  o If you apply the 8.3 upgrade, it does not erase the 8.2 upgrade
  o Abdulmalik has concerns with the EPAF patch that was applied and wondered if previous patches were overridden

• Training/Consortium – Pam
  o Have monies left over for training until end of June ($20,000 shared with UNM)
  o Asked Clients if there is a need for training in the future
  o Any need, not just Banner8, for training
  o Send Pam an email about your needs
  o No hardware and travel expenses allowed
  o Olga is asking for training on ODS 8.2 upgrade coming up
  o Services must be received by the end of June
  o Address clean up is what Mike would like to have the consortium monies used for (returned mail is a big, money issue for us)

• Banner8 Listserves – Alex
  o Q: (Alex) Should we keep them up and running, get rid of them, do you get faster service?
    ▪ A: (Abdulmalik) Keep for about 2 weeks until all the small bugs are fixed
    ▪ A: (Mrinal) Keep until the end of May, until grading is done
  o Please note that these listserves only encompass Banner related requests and not everything else

• Exit Interviews – Alex
  o Emails went out to schedule these meetings
  o It is an assessment to help us with our next project(s)
  o Would like to get feedback on ways to improve
  o One meeting already done with great feedback from them
  o Participants can talk about anything and the questionnaire has already been sent
Please fill out the questions in addition to the interview
A compilation of all responses will be posted on the website
Participants may submit via email or bring with you to the interview

- Banner8 Party – Shawna
  - A formal invitation to be sent out by Shaun or Shawna
  - Tentatively scheduled for April 30th from 3-5pm at the NMSU Golf Course
  - It will be joined with other ICT functions like Asprey and Happy Customer Awards

- Closing Remarks – Jesus
  - Thank you to all the Clients for testing and the EIS group for all their hard work
  - Mrinal was happy to report to UNM that we were Live
  - UNM is currently having problems with AppWorx as they did not upgrade AppWorx to UC4