Banner 8 Client Meeting – February 18, 2010

Attendees: Alex Garcia, Mrinal Virnave, Jesus Hernandez, Kim Montoya, Lupe Aragon, Kim Eiland, Pam Jeffries, Olga Conter, Missy Giacomelli, Sujey Aguilar, Kathy Montoya, Joaquin Gonzalez, Shawna Arroyo, Paul Berver, Crystal Wang, Mark Hammersmith, Lorraine Ortega, Gary Black, Minerva Galaz, Abdulmalik Al-Gahmi, Art Trujillo, Virginia Tucker, Siiri Rogers, Lori Montoya, Pamela Roggow, Bernadette Montoya, John Roberts, and Laura Ramirez

- *Congratulations and thanks to everyone that is done testing!*
- Housekeeping – 26 Days left until Upgrade

- Updates – Alex
    - Student
        - Financial Aid (Virginia): 100%
            - ready to sign-off
        - SIM (Siiri): 100%
            - ready to sign-off

    - Finance
        - FIP (Gary): 99%
            - Test plan has been submitted; no show stoppers encountered
            - Gary would like to run Month-End through to E-print, however new data is needed
            - There is one form with no patch, but we have a work-around

        - SPA (Kathy): 100%
            - Test plan and sign-off have been sent to Gary
            - Look out for 2 separate sheets; one from Gary, one from Kathy

        - AUX (Missy): 99%
            - Still at the same point waiting on Adirondack; Leslie talked to Charlie per Mrinal
            - Q: (Alex) What is the issue? A: (Missy/Mrinal) Authentication and not pushing into Housing. Leslie is the lead contact on this
            - Q: (Alex) What is the level of effort to fix this issue? A: (Mrinal) A setting is broken and it would not take long to test

    - Human Resources
        - Payroll (Pamela): No % given
            - Pamela says they are still having issues; we will know after today
            - Some issues with the clone will be addressed by Mrinal

- Banner 8 Issues/Concerns
  - HR/Payroll Issues
    - Q: (Jesus) Can you let us know what issues you're having? A: (Pamela) We wanted to run Payroll this morning. Jennifer Enriquez had a security issue and got a BANINST-something error. I am unsure of what she was running when she encountered the error
    - Mrinal asked Pamela to recheck permissions first before Jesus does further research in order to continue testing
    - Delia ran a job and INB crashed per Abdulmalik. Mrinal said that a data extract would crash the system
    - Q: (Olga) How is PHPCHKL going? A: (Pamela) It's a normal process that was run and restarted this morning
    - Leave Report – This issue was related to a sequence problem before. We need to retest the sequences, however they are messed up again per Mrinal
    - HR/POSNCTL 8.2.1 – Pamela is encountering an error within a form that needs the Vets 100 feature. She will send the issue to ICT so we can see if the program can be applied without applying the whole upgrade
    - E-Hire – We have been testing and will continue to test E-Hire and EPAF
    - Q: (Alex) Last week's testing was at 85%, where are you now? A: (Abdulmalik) We need a clean Payroll run and that would give greater confidence. A: (Pamela) You can bump it up to 90%

  - Other Issues
    - Export/Import for February 21
      - To be done this weekend for Fin Aid with PBAN down
      - Q: (Mrinal) What about for Payroll? A: (Paul) That's what we have available now, can't do anything about that. If you want the data before the import, we can get it back
      - Per Paul, he can do the HR 8.2.1 and Fin Aid 8.6.2 upgrades in DBN8 on Sunday
      - No loads to be done this weekend per Olga
      - Q: (Siiri) Can we do the export/import Sunday morning? A: (Paul) Yes, we will be done some time on Feb. 25th with the clone
      - Payroll to run about Feb. 23rd – need several days to test. Q: (Alex) Will we know by March 4th? A: (Siiri/Pamela) Yes
      - Q: (Jesus) Feed to Finance? A: (Pamela) Yes, Gary will be involved per Jesus
    - Q: (Kathy) Are passwords set back to PBAN? A: (Mrinal) Yes, although GURJOBS is running fine now. Security issues will be addressed as high priority by ICT

- Q: (Kim M.) Are sequences broken now? A: (Mrinal) Yes, we need to fix this when we go back to the office
- Q: (Kim E) About the refresh, do we need to worry about passwords, pipes, GURJOBS, etc.? Seems like we need a checklist to ensure that we don't encounter these issues again A: (Paul) There's more patches, upgrades, and every time, it's a new thing
- Q: (Jesus) What Kim E. is referring to is like printers are not set up in E-Print and things like that A: (Paul) That was something not defined in PBAN. DBA does not massage this kind of data
- As long as we release with known issues, we should be OK per Mrinal. Jesus' group will take care of certain kinds of testing before-hand
- Per Kim M., we need to have a list that says we need to change printer names before releasing to the Clients. It's on GTVPRNT, per Jesus

- GO/NO-GO Vote (based on Testing Only) – Alex
  - This decision will not be based on technical issues you are experiencing like pipes not working, security issues, etc.
  - This is a decision based only on your testing of the functionality provided in Banner 8
  - Are you able to function with your everyday processing in Banner 8? Do you have the ability to do business in Banner 8?
    - Admissions (Lupe): YES
    - Registrar's Office (Kim E): YES
    - Financial Aid (Virginia): YES
    - SIM (Siiri): YES
    - Finance (Gary): YES
    - SPA (Kathy): YES
    - AUX (Missy): YES
    - HR (Pamela): Not 100% comfortable
      - Pamela feels that the major processing has been done with intervention. Q: (Alex) Technical intervention? Mrinal feels that this is a technical issue
      - Per Jesus, in order to test Payroll and give you the confidence that you need, you have to run a Payroll from scratch without us having to create files for you
      - Q: (Jesus) How confident are you now? A: (Pamela) 85%
      - Q: (Alex) Should we ask again on March 4th? A: (Pamela) If we had another data capture on Sunday with the files needed, it would look a lot better
      - HR's vote will be tentative until March 4th

- o Technical Confidence - Lupe
    - Q: (Lupe) What about the Technical Go/No-Go? How confident are you with that? A: (Mrinal) The issues we have encountered are all because of the clone; like security issues, change of server names, or we did something wrong
    - Q: (Lupe) What is the percentage? A: (Mrinal) 95%. We are experiencing known flaws. We wouldn't see many of the issues we're seeing now because we would never clone to PBAN. These are silly mistakes
    - Q: (Olga) What about feeds to other systems? A: (Mrinal) We still need to test these feeds. We can change the file before sending it to outside agencies

- o Production Issues with Special Characters – Pamela
    - There is a Banner process that goes to GURJOBS and we send to an outside agency. The ñ in the record gets sent to the agency per Pamela. The weird characters appear at the beginning of the file
    - Per Jesus, this has been an issue with Banner 5, 6, and 7 and should be fixed with Banner 8
    - Q: (Paul) Do we need to do another scrub? A: (Mrinal) No
    - Q: (Alex) Is this a Show Stopper? A: (Kim M.) No
    - Q: (Alex) What about ERB? A: (Mrinal) We should be fine
    - Q: (Alex) What about HED? A: (Kim E.) It should not be a problem

- o Optional Scripts - Alex
    - Finalize by next week – document was sent with the agenda, called patches review
    - Kathy has 1 optional script that is not on the list – she has sent in
    - Q: (Jesus) Do the Clients need to re-test after these patches are applied?
    - (Alex) Please review the list, at least, because we are not sure if these are needed
    - Q: (Kathy) If there's a number like 80200 at the end of a patch and we are currently at an 8.3 version in Finance, can we ignore? A: (Mrinal) Yes

- o IPEDS – Banner 8 test did not work per Lupe