Banner 8 Clients Meeting - January 28, 2010


- Housekeeping – Alex
  - Go live date is still March 25, 2010
  - Have 41 working days left
  - Testing window until February 12; 2 weeks of testing left

- Testing Status – Alex (% Complete)
  - Student
    - Admissions (Lorraine): 90%
      - Let Gen is fixed per Felipe
      - TOEFEL and GRE are having issues
      - Hobson’s Apply is working, too
      - ICT is looking into fixing the GRE tape load issue with a new version of the SRTLOAD program
  - Registrar (Kim E.): 85% (unchanged)
    - Testing AdAstra and DARS now
    - Having issues with Audits not working in DARS
  - SIM (Siiri): 50%
    - Having issues connecting to the banner-d servers
    - Perhaps need a newer version of the tnsnames file
    - Rich is working on this issue and will send something via banner8
    - Currently running a disbursement now so that UAR and Finance may continue testing on their side
  - Financial Aid (Virginia): 45%
    - Just began testing and are currently working on a data load
    - No other issues encountered
  - Finance
    - FIP (Gary): 35 - 40%
      - Still encountering issues with daily feeds
      - Fiscal year is still not being populated. An update was sent to Sungard about GURFEED not populating tables
      - This issue may tie back to FGRTRNI compile
      - The feeds not working are a Show Stopper
Q: (Kim) Are other universities having the same problem we are?  
A: (Gary) Yes, other universities are encountering the same issues

- SPA (Norma): 90%  
  - Still waiting on open issues to be able to test  
  - Oracle Report Server – Mrinal says we have a fix and need to recompile everything

- AUX (Priscilla): 70%  
  - No problems encountered

- UAR (Gary): 55+% (increasing)  
  - Working with Financial Aid on a disbursement and Finance in running daily processes, which is a big part of testing  
  - E-Print testing is going good

  - Human Resources (Abdulmalik): 10% (unchanged)  
    - Currently having issues with Payroll, mainly on the Appworx side. Hope to work thru these this week  
    - There were problems with E-HIRE and fiscal year not being populated  
    - Encountered issues with requisitions not going into Workflow. We will have Crystal look into this per Mrinal. May be related to Luminis not working fully  
    - The handshake between Workflow and Banner INB using a Mac was another issue. Some requisitions work, while others do not

- Paul’s Presentation  
  - 72 hours later (3 days) for conversion and upgrades  
  - Data changes will not be carried forward  
  - Compile issues should be resolved in UBN8 as they are not going into PBN8  
  - We will have only PBAN, not PBN8, after we go live  
  - Q: (Paul) Will we be having any more Banner 7 upgrades? A: (Virginia) Yes, there are Financial Aid upgrades coming. Also, regulatory upgrades need to be applied per Mrinal  
  - A request was made to clone right after migration. DBAN or UBAN is needed to be surrendered to create another Banner 8 instance. Would like to start no later than March 1st per Paul  
  - We have a limit on mount points that we may have at one time. Can’t reproduce a clone after go live per Paul

- Questions After Paul’s Presentation – All  
  - Patches  
    - Q: (Abdulmalik) Do we have a list of patches that have been applied so far? A: (Paul) You need to check with Laura  
    - Q: (Pamela) Do we need to find the compatible patches that were applied in Banner 7 and need to have applied in Banner 8? A: (Mrinal) Yes,
Clients need to look for both instance applications of these patches. There is a Patches Report available on the website that Alex discussed last time

- Need to identify the patches that are needed to be applied before the March 1st deadline per Paul

- Q: (Priscilla) How do we ensure that PBN8 will match what’s on PBAN? A: (Paul/Mrinal) The data will be copied over, but not the code tree since it’s coming from UBN8. Issues prior to 1/4/10 should be fixed. Anything after that date, we may still find some errors

- March 1st Deadline – Paul would like to start the prep work in PBN8 and would like to have the “new” DBAN/UBAN at that time, too

- March 15th – Decide if we can remove DBAN or UBAN and take it away

- Go-Live Discussion – All
  - Payroll and Finance feeds will not be done by 5 pm on March 25th per Pamela

  - Why not during Spring Break?
    - Q: (John) Why aren’t we doing this on Spring Break?
    - A: (Pamela) We can’t do a Payroll before or right after we go live
    - If we do the upgrade one week earlier, Payroll needs 3 days to process and meet the ACH file deadline
    - ACH Deadline is 2 days before the pay date per Pamela. This means that if Payroll date is on the 31st, then the ACH file needs to be sent on Wed prior
    - HR feels uncomfortable with doing a Payroll right after we go live because it can’t be fully tested

  - Can we go earlier?
    - Q: (Mrinal) Can we start earlier on the 25th or late on the 24th? This will give us more time for user testing. 6 to 8 hours will help immensely
    - Pamela will ask HR if they can release the system earlier than 5 pm on March 25th. She can’t commit to days earlier
    - Siiri feels that noon on the 25th would be a much better time to begin the upgrade
    - Q: (Pamela) Are we positive that it takes us 72 hours to do the upgrade? A: (Mrinal) Yes, because that’s what DBA have related to us
    - Q: (Abdulmalik) Can we have Sungard on stand-by when we go live? A: (Mrinal) Yes, Sungard will be able to assist during our go live
    - Dates will stay the same for now, until Pamela lets us know if we can go earlier per Mrinal

- Student Concerns
  - Student side needs to be up by Monday morning per Mike Z.
  - The 72 hours required by DBA puts testing from the Clients at late on Sunday
• Administration needs to make a decision if, in fact, we will be down Monday due to system that’s not fully tested by the Clients
• Feeds and loads may also be impacted

  o Technical issues
  • Feeds and other external systems that talk to Banner are the bigger issue
  • The Banner INB and internal systems should not be a problem per Mrinal

  o GO or NO-GO
  • We need to call a Go or No-Go meeting to decide and vote if we’re going live
  • Mike Z. does not want to wait to decide whether we go live or not until March 25th because they need to finalize dates for Fall semester
  • There is open registration right after we go live in March

  o Another Open Window
  • Q: (Mrinal) If we don’t go live in March, when is another good time to go?
  • Options: Easter, Thanksgiving, Christmas
  • A: (Alex) So, technically we need four days to do this? 3 days for the upgrade and conversion and 1 day for testing?

  o Roll-Back Option
  • Q: (Priscilla) Can we roll back to Banner 7? A: (Mrinal) Yes, that is an option
  • Q: (Kim M.) What does a roll back mean to Appworx and Scott renaming things? A: (Mrinal/John) Appworx will be unchanged as we’re using UC4
  • By Sunday, we should know if anything is broken per Mrinal
  • Q: (Missy) What kind of testing shall we do since not everything can be backed out while in Production? A: (Mrinal) Only test the things that can be rolled back if we do a Roll-Back of the upgrade

  o Other Systems Affected
  • Q: (Kim E.) What about other systems like CashNet, Blackboard, and others? Will they be affected? A: (Mrinal) No, they are put on hold until we’re done with the upgrade. These just need to be switched on when we’re done
  • Connectors will be turned off, but Blackboard will still be available. Per Mike Z. branch campuses will have their own mini course registration
  • Q: (Kim E.) Appworx jobs are a concern, should we worry about this? A: (Mrinal) Appworx testing in UBN8 should not be a problem when we go live, except for perhaps data problems
  • Pamela has concerns with Banner INB and not just Appworx testing
  • John feels that the forms can be tested fairly quickly. Pam says that feeds for Payroll is the only thing that they can do. Pamela says that they can’t run a test Payroll after going live
- Refresh of UBN8 – Siiri/Pamela
  - Will happen after February 12th
  - Financial Aid would like to test packaging

- DBN8 on ERP Page
  - Q: (Abdulmalik) Why don’t we have DBN8 listed on the ERP page will all the other instances?
  - A: (Mrinal/Alex) If it’s ok with the ICT developers, we will relinquish access to DBN8 and ask that it be listed on the ERP page