

Banner 8 Clients Meeting - January 14, 2010

Attendees: Alex Garcia, Mrinal Virnave, Mike Zimmerman, Kim Eiland, Missy Giacomelli, Priscilla Padgett, Gary Black, Joaquin Gonzalez, Sujey Aguilar, Olga Conter, Pam Jeffries, Norma Noel, Anna Dyson, Felipe Parra, Bruce Schaa, Kim Montoya, Jesus Hernandez, Abdulmalik Al-Gahmi, Rich Chavez, Art Trujillo, Crystal Wang, Shawna Arroyo, Siiri Rogers, and Laura Ramirez

- Housekeeping – Alex
 - Go live date is still March 25, 2010
 - Have 50 working days left
 - Have 9 weeks to go live
 - Testing window until February 12; 4 weeks of testing left

- Test Plans – Alex
 - Have received test plans from SIM/Fin Aid/AUX
 - All test plans have been posted on the website

- Testing Status (% Complete)
 - Student
 - Admissions: 50% per Lupe Aragon
 - Registrar (Kim E.): 75 – 80%
 - Forms have been tested
 - There's a bug in Banner 8 that existed in Banner 7
 - Still need to test Appworx jobs
 - No show-stoppers
 - SIM (Siiri): 25%
 - No problems encountered yet
 - Q: (Jesus) Are you making a plan to do packaging in Banner 8? A: (Siiri) We are making a plan, but we are doing packaging in Banner 7
 - Financial Aid: 40% per Virginia Tucker
 - Finance
 - FIP (Gary): -10%
 - There may be a show stopper per Gary
 - SR was opened with Sungard regarding TGRFEED due to suspended feed and fiscal year not populated
 - There may be a reoccurring problem with FGRTRNI process. They have to manually type dates to force process to continue
 - Will run month end next week and test E-Print one more time
 - Q: (Crystal) Will you be doing another month-end? A: (Gary) No, only need the month-end reports and hope to run those tomorrow or next week

- Q: (Olga) When will this be done so that Finance can test the ODS piece?
 - SPA (Norma): 90%
 - Oracle Report Server – Lynne’s working on this
 - Mark’s working with Kathy on Appworx processing issues
 - Another request was sent to Jesus on something else
 - AUX (Priscilla): 40%
 - Majority of the involvements are with the feeds
 - There are issues with DIM and updating of TBRACCD due to truncation of a field
 - Per Mrinal, a separate meeting is needed with Priscilla and Rich
 - UAR (Gary): %
 - Angie provided an update to Gary that they are testing processes, including Appworx
 - Finance will request another big disbursement be done by Fin Aid early next week to assist with the testing of TGRFEED
 - No problems with this and ready to go
 - Human Resources (Abdulmalik): 10%
 - Have reviewed forms and currently testing processes
 - Need to request the time file to run a Payroll
 - Q: (Mrinal) Have you been testing E-Hire and SES? A: (Abdulmalik) We need some student test cases for testing E-Hire
 - Q: (Jesus) Is FMS testing of Payroll being included within your test plan? A: (Abdulmalik) We will need to look into this further
- Open Issues
 - Optional Scripts – Alex
 - Please keep reviewing Release Guides for these and send to banner8
 - Norma said that SPA found some optional scripts and sent these to Gary for review. Gary will forward to Alex
 - Jesus asked that Gary send to Alex and DBA as well
 - Xtender – Alex - Still investigating and will report at next meeting
 - Sun Studio 12 – Mrinal
 - This is resolved as Sungard is requesting other universities to use our solution
 - Q: (Jesus) Are the issues with FRRBEXC related to the Sun Studio 12 issue? This has been recompiled several times and it’s still not working since there are no logs available
 - A: (Mrinal) Don’t know, but we need to look into this further

- ZHIDIST – Crystal
 - Norma said that SPA was to report back on the performance of this form
 - Update was sent to banner8 listserv stating that there's no difference in the performance

- PHPCHKL – Pamela Roggow – Need to follow-up with Pamela
- PHPFEXP – Pamela Roggow – Need to follow-up with Pamela
- Oracle Report Server – Alex – Lynne's working on this

- Student 8.3 Upgrade – Mrinal
 - We need this upgrade in order to run GRE tapeloads. We may need to wait and apply a week after we go live
 - Question for Lupe is, "Can we can delay this upgrade?" Per Mike Zimmerman and Kim Eiland, we can delay
 - Q: (Jesus) Has Student 8.3 been applied to UBN8? Maybe we don't want to apply General and Student 8.3 due to Let Gen issues with General 8.3
A: (Paul) No it has not been applied yet
 - After discussion, it was agreed to apply the 8.3 upgrades in DBN8 and UBN8
 - Per Mrinal, PDS and EIS will test General 8.3 upgrade

- UBN8 Refresh – Paul
 - Two processes were refreshed – One, PBAN to PBN8, done in 3 days
 - Second, Clone of UBN8 – this is not happening in production
 - Q: (Jesus) Can Paul start a clone of DBN8 and UBN8 right after going live? A: (Paul/Art) Yes, this is feasible as long as there are no major issues in PBAN
 - There were no issues with the refresh only security issues with Bansec in creating accounts to grant access to users

- Job Capture in Appworx – Alex
 - Scott requested that we inform other users of this feature that is available
 - We can see the .lis and .log files of jobs run in Gurjobs via Appworx
 - Kim Eiland has been working with Scott on this
 - Contact Scott for more information or to get access to this

- Testing Issues/Concerns
 - Security Issues – Mrinal

- Need users to re-send their spreadsheets depicting what access users need for UBN8
 - Eventually this will assist with access in PBAN for going live
- Patches Review – Alex
 - Found a list of Banner 8 patches from other universities
 - Posted on Banner 8 website under Patches Review
- Versions Page – Abdulmalik
 - Q: There are many listings of upgrades and patches on the Versions page, both in Banner 7 and Banner 8. Why is that? Are we at current version?
 - A: (Mrinal) Yes, we are current in the upgrades/patches applied to date
 - Q: Are we stopping at the 8.2 version and are we applying all the regulatory updates?
 - A: (Mrinal) Yes, we will still do all the regulatory stuff, but these need to be requested
 - Q: What about the HR Tax Updates that were recently applied? Are they also being applied to Banner 8 instances?
 - A: (Mrinal) No, these will not be applied to Banner 8 instances as these only pertain to Banner 7 packages. We will have the equivalent tax updates for Banner 8 later on
- Printing Issues – Kim
 - Resolved by Scott Archer per Kim
 - This feature broke after the refresh was done
 - TSRCBIL was not run
- Special Characters – Priscilla
 - Q: Are we going to be using these? A: (Mrinal) A decision needs to be made by the Data Custodians. The tick and ñ are not considered special characters. Special characters are more for other languages like Chinese or Arabic and not necessarily the Latin languages
 - Q: Do we have names with ñ in Banner right now? A: (Mrinal) No. An initial search, only returned about 25 instances of special characters
 - There are potential problems with the printing of special characters
 - The Soundex Search is enabled. Students may be allowed to enter special characters
 - Long fields of 75 characters are not feasible, especially when printing of a label is concerned per Kim Eiland
 - Zip code fields have an extra area for entering country code

- Go-Live Confidence – Mike/Abdulmalik
 - Q: (Mike) How confident are we to go live? A: (Mrinal) If we know first-hand that we can't make it, then we won't go live. And this means, either Paul tells us we can't do it or there is a show stopper. Then we won't go!
 - Max timeframe is of 4 days downtime – no more than that!
 - Individual areas and clients have this discretion to tell us that we can't go live, but it will have to be show stoppers that prevent us from going live
 - Q: (Abdulmalik) Is it doable? A: (Mrinal) Yes, as long as all the testing is going ok. There will be more upgrades to apply and perhaps a greater downtime window, if we don't go live this year

- Communication Plan by Shawna – Mrinal
 - There was a communication that went out yesterday to ABCD regarding the Banner 8 upgrade
 - Shawna's role will be to communicate to the university when there's downtimes that affect students and faculty, especially where SSB is concerned
 - If other areas have a need for a notification to be sent, then contact Shawna
 - We need to use other means that just e-mail per Kim Eiland
 - Per Shawna, we can use signs, banners, KRUX, and Facebook, listserves, etc. to communicate
 - Per Mike Zimmerman, we need to include the branch campuses as one campus has a different Spring Break than the rest of us
 - Q: (Alex) Shawna, is there anything you need from us? A: (Shawna) Will begin talking to Mrinal about this and discuss what's needed
 - Per Shawna, there are items to decide on regarding who is sending these notices

- Individual Feedback – Alex
 - Norma – nothing at this time
 - Olga – nothing at this time
 - Sujey – nothing at this time
 - Joaquin – nothing at this time
 - Shawna – nothing at this time
 - Priscilla – nothing at this time
 - Missy – nothing at this time
 - Gary – nothing at this time
 - Art – nothing at this time
 - Kim M. – nothing at this time
 - Rich – nothing at this time
 - Crystal – nothing at this time
 - Bruce – nothing at this time

- Felipe – nothing at this time
- Jesus – nothing at this time
- Kim E. – nothing at this time
- Mrinal – nothing at this time
- Paul – nothing at this time
- Siiri – nothing at this time
- Abdulmalik – nothing at this time
- Mike – Q: Cognos and loads for ODS, when will these take place? A:
(Olga/Mrinal) We will start on the 29th and loads will run for 3 days